

SUMMARY

Senior Product Designer with 8+ years of experience across consulting, agency, and in-house teams. Experienced in enterprise SaaS, connected products, e-commerce, design systems, and complex B2B workflows. Skilled at translating ambiguous business and technical requirements into accessible, user-centered digital products; leading end-to-end design; collaborating with cross-functional teams; and working autonomously in fast-paced remote environments.

EXPERIENCE

Sr. User Experience Designer Sep 2022 – Nov 2024
Neogen Corporation Lansing, MI (Remote)

- Designed complex workflows for high-volume lab platform across 60+ countries.
- Partnered with product and engineering from concept to production.
- Conducted interviews, usability tests, and research to validate designs.
- Improved system notification messaging using AI tools and mentorship focused on accessibility.
- Enhanced B2B purchase flows for food-safety products.
- Redesigned navigation for corporate website, improving information architecture and user findability.

Sr. User Experience Designer Jul 2022 – Sep 2022
3M Food Safety Division (acquired by Neogen) Maplewood, MN (Remote)

User Experience Designer Feb 2022 – Jul 2022
Nerdery (Digital Product Consultancy) Chicago, IL

- Designed responsive web and mobile experiences for event registration with a focus on clarity and ease of use.
- Collaborated directly with product and engineering teams to deliver an interactive experience, applying Material Design principles to maintain consistency and craft standards.
- Delivered production-ready assets through fast-paced Agile cycles in a consulting environment,
- Managed iterative design and handoffs working in close collaboration with engineering and accessibility.

User Experience Designer May 2021 – Jan 2022
Wunderman Thompson (Global Agency) Chicago, IL

- Led the end-to-end design process and production of deliverables to consolidate six fragmented enterprise portals into one unified platform.
- Designed a foundational design system (26+ components, templates, and documentation) enabling scalable adoption across teams.
- Redesigned information architecture to reduce cognitive load across distinctly different user audiences.
- Aligned with stakeholders, partnered with content strategists, engineers, and visual designers
- Delivered finalized pages, component package and documentation for healthcare enterprise platform.

User Experience Designer II Jul 2019 – May 2021
CSG (Ascendon Platform) Chicago, IL

- Owned end-to-end design for consumer-facing interfaces and internal call-center tools including subscription management, billing and CRM for responsive and native products.
- Collaborated cross-functionally with product managers, engineers, and content strategists in Agile environment.
- Designed B2C facing check out flow by optimizing mini-cart and full-cart usability, improving clarity and efficiency.
- Delivered 10+ features per release translating business requirements and APIs into functional specifications
- Shipped high-fidelity prototypes, partnered with engineering to ensure implementation accuracy, performance and consistency,
- Contributed to a scalable design system.

EDUCATION

BFA, Industrial Design Menomonie, WI
University of Wisconsin–Stout

UX Design Certificate Chicago, IL
General Assembly

